# NACBH Best Practice Committee: Joint Commission BHC Update 2020

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### What's New & Improved

- Addiction Treatment Improvement Project/Level of Care
- Child-Welfare Program Improvement Project
- BHC Systems
- 2020 Webinars



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## Addiction Treatment Improvement Project/ Level of Care

- External/Internal Stakeholder Feedback
  - Payers
  - Regulators
  - Customers
  - Surveyors
  - Other
- Develop new/revised standards and EPs (Effective July 1, 2020)
  - TAPs
  - Advisory Council
  - Field Review
  - LOC Committee
  - Other

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## APPROVED: Enhancements to Substance Use Disorder Treatment Standards

The Joint Commission enhanced its standards for **behavioral health care** organizations that provide substance use disorder treatment services **effective July 1, 2020**.

The new and revised standards focus on the following topics:

- Thorough assessments addressing key aspects of the individual's history
- Placing the individual in an appropriate level of care
- Treatment and discharge planning
- Collecting toxicological specimens
- Safety measures for those on medication-assisted therapy
- Disclosure of estimated costs for program

https://www.jointcommission.org/-

/media/tjc/documents/standards/prepublications/1015\_prepublication\_report\_sud.pdf

#### Addiction Treatment Improvement Project/ Level of Care

- Collect toxicology specimens trust, respect, prevent falsification
- OTP/MAT programs medical assessments and testing performed according to national guidelines established for the treatment being used
- Comprehensive history of substance use including methods and patterns of use
- Hx of mental, emotional, behavioral, legal and social consequences; belief system; readiness to change; current living arrangements, environment, and options for an alternative and supportive living environment
- Placement in appropriate level of care multidimensional assessment for placement at appropriate level of care

#### Addiction Treatment Improvement Project/ Level of Care

- Plan for Care, treatment or services at time of admission or entry into care – assessed needs, strengths, preferences and goals of the individual
- OTP/MAT staff on duty who are trained and proficient in CPR,
  Opiate overdose, management of medical emergencies, other
- Organization provides information on how to obtain life-saving medication in the case of opioid overdose
- OTP/MAT DC planning addresses referrals for continuing outpatient care after the last dose of medication and the plan for re-entry to maintenance treatment if relapse occurs
- Prior to admission information regarding charges and financial responsibilities are provided including travel or other expenses related to care, treatment, or services that the organization provides



#### **Child Welfare Work**

- Market Research/VOC
  - Encompass All Domains
  - Non-Prescriptive Standards
  - Human Services Orientation and Language
- Project Work Plan Developed Across Enterprise
- Standard Development, Revision for all Domains
- Revision E-dition, Eapp including Standard Applicability, Quality Check
- Standards, Survey Process, SAG and other Internal Education
- Communication Campaigns
- Launch



#### **BHC Systems**

- Research
- Model Design
- Implemented Process and Technology Changes
- Pilot Survey
- Internal Debrief/Satisfaction
- Customer Debrief/Satisfaction
- Design Improvements
- Implement Improvements
- Communication
- Marketing

## **Free Webinars**



#### BEHAVIORAL HEALTH WEBINAR OFFERINGS PUT THE POWER TO BECOME ACCREDITED INTO YOUR HANDS

DATE	торіс	TIME
Thur Jan 16	Choosing an Accreditor: Six Key Criteria to Assess	30
Thur Jan 30	Outcomes Measures: Accredited Organizations Share Their Experiences	60
Thur Feb 13	Roadmap to Accreditation: The Basics	30
Thur Feb 27	Accreditation for Risk Reduction in Multi-Site Behavioral Health Systems	60
Thur Mar 19	Accreditation Preparation 101: Five Strategies for Readiness	30
Thur Apr 23	Joint Commission Accreditation: Framework for CCBHC & Integrated Care Success	60
Thur May 14	Announcing New Child Welfare Accreditation Enhancements	60
Thur Jun 11	Strategies for a Successful Behavioral Health Survey	60
Thur Jul 23	Accreditation for the Changing Face of Addiction Treatment	60
Thur Aug 13	Conquering Challenging Behavioral Health Standards	60
Thur Sep 17	QRTP Accreditation: Your One-Year Plan for Success	60
Thur Nov 12	Five Ways Accreditation Drives Revenue Growth in Behavioral Health	30

All webinars start at 12PM Central Time (10AM PT / 11AM MT / 1PM ET)

To register or to watch a replay,

visit us at www.jointcommission.org/webinarsbhc

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#### **Behavioral Health Care Accreditation Business Development Team**



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#### Questions



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