

CARF's Mission is ...

To promote the quality, value and optimal outcomes of services through a consultative accreditation process and continuous improvement services that center on enhancing the lives of the persons served.

CARF is.....

- An international accreditation and standard setting organization.
- Independent non-profit, organization established in 1966.
- Recognized in approximately 48 states under mandated or "deemed" status.
- Standards apply to small organizations in rural areas as well as large organizations in urban areas.
- 1400 peer surveyors

CARF Today

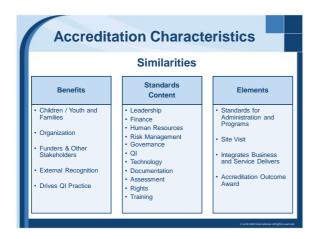
Experience by the Numbers

- Over 10.4 million people per year are served in CARF accredited programs. 26 countries on 5 continents.
- Over 7,600 organizations throughout the United States, Canada, Europe, Asia, and South America have accredited programs.
- Over 58,000 individual programs have CARF accreditation.

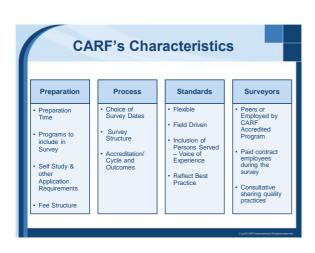
Data 9/5/2018

CARF Today in Pennsylvania CARF Accredited Organizations – 217 Programs – 1291 Locations – 640

Interna	ational Ad	visory Co	uncil
American Congress of Rehabilitation Medicine	American Medical Rehabilitation Providers Association	Brain Injury Association of America	National Association of Children's Behavioral Health
Academy of Spinal Cord Injury Professionals	American Music Therapy Association	Case Management Society of America	National Association of Soci Workers
Aetna	American Network of Community Options and Resources	Child Welfare League of America	National Council for Behavio Healthcare
American Academy of Neurology Institute	American Occupational Therapy Association	Children's Home Society of America	National Organization of Sta Association for Children
American Academy of Orthopaedic Surgeons	American Physical Therapy Association	Department of Veterans Affairs	Network of Jewish Human Service Agencies
American Academy of Pain Medicine	American Psychological Association	Easter Seals, Inc.	Paralyzed Veterans of Ameri
American Academy of Physical Medicine and Rehabilitation	American Speech-Language- Hearing Association	Family Focused Treatment Association	Psychiatric Rehabilitation Association
ACCSES	American Therapeutic Recreation Association	Goodwill Industries International, Inc.	SourceAmerica
AARP	Argentum	LeadingAge	United Cerebral Palsy
American Hospital Association	Association of Children's Residential Centers	Mental Health Corporations of America, Inc.	United Spinal Association
American Kinesiotherapy Association, Inc.	Association of Rehabilitation	National Adult Day Services Association	Youth M.O.V.E. National





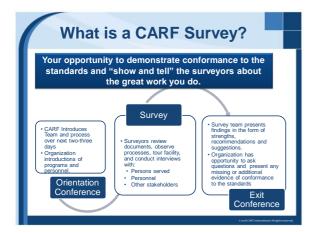


CARF SURVEY PREPARATION Preparation · Minimum 6 months Ťime* Average 12-15 months May accredit a single program, all programs or any combinations of programs. Leadership and Administrative Standards along Program Accreditation with program standards are applied Application for survey submission approx. 4-5 months prior to the date(s) you choose. Minimal documents sent prior to survey – Self **Application** Documents Study is for YOU! • Flat rate based on # of surveyors and # of days Fees include all survey travel expenses Fees All Inclusive* - no annual fees Fee Structure

CARF PROCESS Survey Date Choice Choi

CARF STANDARDS Standards tell you what you need to do but not how to do it. More than one way to demonstrate conformance to standards. Development and revisions based on input from the field. Changes in regulation that impact the quality of services are reflected in the standards. Voice of Experience Children and families who have been involved with the specific services are sought for standards input. At least 20% of ISAC members. Reflect Best Practice Standards guide programs to improve quality of practice. Standards are reviewed/revised regularly. CARF updates manuals each year based on RQI data and stakeholder input.





Steps to Accreditation			
STEP	PROCESS	TIME	
1	Consult with CARF resource specialist	1 – 1 ½ year prior to survey NOW	
2	Conduct a self-evaluation*	6 - 9 months (suggest 9-12)	
3	Submit Application for Survey	4-6 months (suggest 6)	
4	CARF invoices fee	After application is received	
5	Survey team selected	30 days before survey	
6	Survey		
7	Outcome rendered (email report)	6-8 weeks after	
8	QIP Submitted	90 days after award	
9	ACQR (3 year only)	Anniversary date	
10	Maintaining contact	Ongoing	
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Resource Specialists

Consult with a designated CARF resource specialist

- · Resource Specialists:
 - Experts in CARF process and interpret standards
 - Discuss time lines and fees
- Resource Specialists set up Customer Connect
 - Secure online web portal available 24/7

Pennsylvania -

Michelle Nevarez-Sandy 888-281-6531 mnevarez-sandy@carf.org ext. 7083

Accreditation Conditions

- For a minimum of <u>six months</u> prior to the site survey, each program/services for which the organization is seeking accreditation must demonstrate:
 - The use and implementation of CARF's organizational and service standards applicable to the service.
 - b. The direct provision of services to the persons served.

Accreditation Conditions

- The organization must provide such records, reports, and other information as requested by CARF.
- A Quality Improvement Plan (QIP) must be submitted within 90 days following notice of accreditation. This plan shall address all areas for improvement identified in the report.
- An organization that achieves a Three-Year Accreditation must submit a signed Annual Conformance to Quality Report (ACQR). The report is submitted in each of the two years following the Three-Year Accreditation award.

Accreditation Outcomes

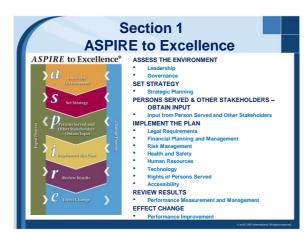
<u>Three-Year Accreditation</u> – Substantial conformance to the standards. Demonstrated ongoing quality improvement and continuous conformance from any previous period of CARF accreditation.

<u>One-Year Accreditation</u> – Areas of deficiency, but evidence of capability and commitment to progress toward their correction.

Provisional Accreditation – After a One-Year accreditation, awarded if organization is still functioning at the same level. Only awarded once for a period of one year.

Nonaccreditation – Major deficiencies in several areas. Serious questions as to the benefits of service or the health, welfare, or safety of those served. Or if failed to satisfy one or more Accreditation Conditions.

a and Catherine Manual Advantage and





Section 3 **Core Program Standards**

- B. Assessment and Referral
- C. Behavioral Consultation
- D. Case Manage/Serv Coord
- E. Child/Youth Day Care
- Child/Youth Protection
- G. Community Transition
- I. Counseling / Outpatient
- J. Crisis/Informatn Call Cntrs
- K. Crisis Intervention

- L. Day Treatment
- M. Detox / Withdrawal Support
- N. Diversion / Intervention
- O. Early Childhood Developmt
- P. Health Home
- Q. Home and Community Serv
- R. Intensive Family-Based Serv
- H. Comm Youth Development S. Intensive Outpatient Serv
 - T. Promotion / Prevention
 - U. Respite
 - V. Support and Facilitation

Section 4 **Core Residential Standards**

- A. Community Housing and Shelters
- Congregate Care B.
- Crisis Stabilization C.
- Foster Family and Kinship Care D.
- **Group Home Care** E.
- **Residential Treatment** F.
- Specialized or Treatment Foster Care

Section 5 **Specific Population Designations**

Juvenile Justice

Required if the program is primarily provided in a juvenile justice setting; otherwise these standards are optional.

Medically Complex

Required if the program is designed primarily to serve children/youths who meet the definition of medically complex, or only serve this target population (exp. medical foster care); otherwise these standards are optional.

Appendices Appendix A Required Written Documentation Appendix B Operational Time Lines Appendix C Required Training Additionally at the end of each subsection of the standards are Documentation Examples

